

Tool Lending Library

Frequently Asked Questions (FAQ)

Membership & Eligibility

Who can become a member?

Membership is free and open to City of Morgantown residents aged 18 and older.

What types of memberships are available?

- Everyday Membership: For small projects, with borrowing limits up to \$250 in tools per checkout.
- Project Membership: For larger projects, with full access to the inventory (requires a credit card on file).
- Local Organization Membership: For neighborhood groups, nonprofits, and volunteer organizations. Includes access to the tool trailer for events.

Do I need to live in Morgantown?

Yes. If your ID doesn't show an address within City limits, you'll need to provide proof of residency (such as a utility bill, lease, or W-2). If you don't currently live in city limits, you are not eligible to borrow currently.

Can organizations sign up?

Yes. A designated representative must sign the liability waiver. If there's no rep, every participating member must sign individually.

Borrowing Tools

How do I reserve a tool?

Reservations are made online through the software MyTurn. You can browse the inventory, request items, and schedule pickups using this interface at:

<https://moto.myturn.com/library/>

How long can I keep tools?

The standard loan period is 7 days. You can renew once for another 7 days, if no one else has reserved the item.

MORGANTOWN TOOL OUTREACH



Borrowing tools, building community.

Tool Lending Library

Frequently Asked Questions (FAQ) Cont.

What happens if I return tools late?

Late fees are \$1 per day, per tool, up to the tool's replacement cost. After 30 days overdue, the borrower is charged for the full replacement cost.

Is there a limit on what I can borrow?

Yes, depending on your membership. Everyday members may borrow tools worth up to \$250 at one time. Project members and organizations have no borrowing limits on value.

Deliveries & Trailer Use

Do you deliver tools to individuals?

At this time, individual deliveries are not available. Tools must be picked up during regular library hours.

Can organizations request trailer deliveries?

Yes. Organizations can request trailer deliveries for events at least 30 days in advance. A \$15 flat fee applies per trip.

How long can access the trailer?

The trailer may only be used for the duration of the event. Staff will coordinate pickup and drop-off.

Fees & Responsibilities

What if I damage or lose a tool?

You are responsible for the replacement cost if a tool is lost, stolen, or damaged beyond repair. Minor repairs are handled by staff.

What if I bring tools back dirty?

A \$5 cleaning fee may be applied for tools returned with excessive dirt, concrete, or debris.

Do you accept cash payments?

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Safety

Do I need to sign a waiver?

Yes. All members must sign a liability waiver before borrowing tools. For organizations, the representative's signature covers the group.

Do you provide safety equipment?

Yes. Items such as chaps, safety glasses, and ear protection are available to borrow along with certain tools (e.g., chainsaws).

Who can use the tools?

Only the member who signed the waiver may use the tools. In organizational accounts, covered group members may use them.

SCAN THE QR CODE BELOW TO BORROW!



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THANK YOU!