

EMPLOYEE ACCESS

www.bacwv.com

Follow these simple instructions to sign on and begin tracking your personal information.

Just a few simple steps and you are on your way.....

- Go to www.bacwv.com
- Click on **"Employee's Online"**
- Move your mouse to **"Username"**
 - Enter your SSN or member ID
- Move your mouse to **"Password"**
 - Enter your eight digit birth date
 - You will be prompted to change your password (you are not required to change, but must confirm)

The screenshot shows the homepage of Benefit Assistance Corporation. The header features the company logo and name. Below the header is a navigation menu with links to Products & Services, Affiliates, Proposal Requests, Careers, BAC News, Customer Service, Sales & Marketing, Employer's Online, Employee's Online, and Home. The main content area includes a paragraph about the company's history and mission, a paragraph about their commitment to service, a paragraph about their technology, and a paragraph about their staff. On the right side, there are two photographs of office buildings with their respective addresses and phone numbers.

Benefit Assistance Corporation (BAC) is a Third Party Administrator (TPA) with offices in Hurricane and Ripley, West Virginia. BAC was established May 1, 1992 as an Independent Third Party Administrator with a major goal in mind; simplify and cost effectively administer employer sponsored partially self-funded group health plans. We have grown to become one of the largest independent regional TPAs, servicing the eastern United States.

At Benefit Assistance we are dedicated to establishing and maintaining mutually beneficial relationships by providing exemplary claim management services which we achieve through outstanding processing accuracy, expedient claim turnaround and competitive pricing.

BAC has strategically implemented cutting edge technology for a completely flexible claim adjudicating system. We are not tied to the large "national" claims paying systems, therefore we have the ability to customize our claims processing services around your needs while offering the flexibility that your plan requires.

We have developed a professional and experienced staff to provide the services necessary to implement and maintain a successful employee benefits program tailored to your company's specific needs. Our client base ranges from 50 to 3,000 employee lives and regardless of size or industry, each client becomes a part of a dedicated claims examining, eligibility and customer service team.

BAC prides itself on maintaining superior client retention levels built around service. We possess the experience, resources, expertise, and commitment required for superior benefit plan administration. We are proud to say we have never lost a client due to a service issue.

3556 Tenys Valley Road
Hurricane, WV 25526
Phone: 800-448-1131

53 Outdoor Plaza Drive
Ripley, WV 25271
Phone: 800-982-7838

You have now gained personal and private access to use the web to:

- Check claims, view FSA and HRA balance information
- Verify demographics
- View and print EOB's
- View and print online documents, such as Claim Forms, Plan Document, etc.